



Changing Role of the Healthcare Risk Manager

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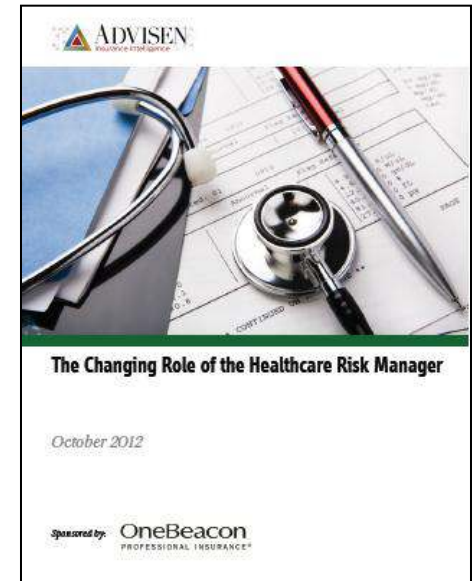
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The Changing Role of the Healthcare Risk Manager

<http://corner.advisen.com>

- **White Paper:** The Changing Role of the Healthcare Risk Manager
- Copy of these **slides**
- **Recording** of today's webinar



Today's Moderator



David Bradford- President, Research & Editorial Group, Advisen Ltd.

Today's Panelists



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance



Fay Rozovsky, President, The Rozovsky Group, Inc



Mark Manzi, COO & Practice Leader, Dubraski & Associates Insurance Services, LLC

Today's Panelists



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance

Ms. Hughes is currently the Vice President for Healthcare Risk Management at OneBeacon Professional Insurance. Prior to joining OBPI, Patricia was Director of Clinical Risk Management at UMassMemorial Medical Center, Worcester, MA and at Boston Medical Center, Boston, MA. Patricia has nearly 30 years of experience in the health care industry, and 13 years in healthcare risk management. She received her Bachelor of Science Degree in Nursing from Fitchburg State College and her Master of Science degree in Family and Community Health Nursing from the University of Lowell. She was also certified as a Family Nurse Practitioner. Patricia is a Certified Professional in Healthcare Risk Management (CPHRM). She is a member of the American Society of Healthcare Risk Management (ASHRM), CT Society of Healthcare Risk Management and currently serves as President of the MA Society of Healthcare Risk Management (MSHRM).

Today's Panelists



Fay Rozovsky, President, The Rozovsky Group, Inc

Ms. Rozovsky is President of The Rozovsky Group, Inc. An experienced healthcare risk management consultant and attorney, Ms. Rozovsky works with clients along the continuum of care, providing healthcare professionals, organizations and leadership with practical risk management and patient safety solutions.

Ms. Rozovsky has lectured extensively and authored or co-authored over five hundred articles and several books including *Consent to Treatment: A Practical Guide, What Do I Say? Communicating Intended or Unanticipated Outcomes in Obstetrics* (with Dr. James R. Woods), *The Handbook of Patient Safety Compliance* (co-edited with Dr. James R. Woods) and most recently, *Health Care Organizations Risk Management: Forms, Checklists and Guidelines, Third Edition* (with Jane L. Conley).

A summa cum laude graduate of Providence College, Ms. Rozovsky received her J.D. from Boston College Law School and an M.P.H. from the Harvard School of Public Health. Ms. Rozovsky is admitted to the practice of law in Florida and Massachusetts.

Fay is a Distinguished Fellow of the American Society for Healthcare Risk Management and a Past President of the Society. In 1998, Fay was awarded the Distinguished Service Award. She is a faculty member in the ASHRM Barton Certificate Program in Healthcare Risk Management. In May 2008, Ms. Rozovsky received an honorary Doctor of Public Health Degree from Providence College for work in healthcare risk management and patient safety.

Today's Panelists



Mark Manzi, COO & Practice Leader, Dubraski & Associates Insurance Services, LLC

Mark Manzi has almost 30 years of experience as an insurance broker, consultant and executive recruiter working with Health Care Organizations, Fortune 1000 Companies and Small/Mid-Size business clients across the United States. As Chief Operating Officer and Practice Leader of Dubraski & Associates Insurance Services, LLC, Mark is primarily responsible for the management of the company's Internal Operations and Property and Casualty Team. Mark began his career at Marsh in New York, servicing, advising and marketing casualty coverage for large clients. He held various positions of increased responsibility and was ultimately appointed to the title of Managing Director, leading various divisions within the company. Mark has a wealth of experience consulting with and servicing clients, negotiating and marketing insurance contracts across all industries with a specialty in the health care industry. Under his leadership, Mark's teams have placed over a billion dollars in premium in both hard and soft markets and have been instrumental securing significant claims payments on behalf of clients.

Mark earned a Bachelor's of Science Degree in Business Administration with a concentration in Marketing and Management from Fordham University. He is an active member of his community and is on the Board of Directors of local Little League Baseball, participates in a host of other youth athletic programs and has also volunteered his time at the Volunteer Ambulance Association.

Can you summarize the most significant changes in healthcare delivery and explain what has motivated them?



Dave Bradford- Advisen Ltd.



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance



Fay Rozovsky, President, The Rozovsky Group, Inc



Mark Manzi, COO & Practice Leader, Dubraski & Associates Insurance Services, LLC

What types of new risk management challenges does a more expansive concept of a hospital pose?



Dave Bradford- Advisen Ltd.



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance



Fay Rozovsky, President, The Rozovsky Group, Inc



Mark Manzi, COO & Practice Leader, Dubraski & Associates Insurance Services, LLC

What issues are raised for risk managers by healthcare M&A?



Dave Bradford- Advisen Ltd.



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance



Fay Rozovsky, President, The Rozovsky Group, Inc



Mark Manzi, COO & Practice Leader, Dubraski & Associates Insurance Services, LLC

What are the risk management issues associated with having a large number of employed doctors? What insurance coverage issues are raised by this phenomenon?



Dave Bradford- Advisen Ltd.



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance



Fay Rozovsky, President, The Rozovsky Group, Inc



Mark Manzi, COO & Practice Leader, Dubraski & Associates Insurance Services, LLC

Does delivering services via an integrated model such as an ACO or PCMH create different exposures – and different risk management needs – than delivering services through individual medical practices?



Dave Bradford- Advisen Ltd.



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance



Fay Rozovsky, President, The Rozovsky Group, Inc



Mark Manzi, COO & Practice Leader, Dubraski & Associates Insurance Services, LLC

ACOs and other forms of integrated delivery systems can involve both employed and non-employed physicians and other healthcare professionals. How can risk managers stay on top of the exposures of non-employed participants?



Dave Bradford- Advisen Ltd.



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance



Fay Rozovsky, President, The Rozovsky Group, Inc



Mark Manzi, COO & Practice Leader, Dubraski & Associates Insurance Services, LLC

Does the move towards electronic health records create new data security concerns? HIPAA compliance issues?



Dave Bradford- Advisen Ltd.



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance



Fay Rozovsky, President, The Rozovsky Group, Inc



Mark Manzi, COO & Practice Leader, Dubraski & Associates Insurance Services, LLC

The coding and billing practices of all healthcare entities are coming under increased scrutiny by regulatory bodies. Are risk managers involved with this issue?



Dave Bradford- Advisen Ltd.



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance



Fay Rozovsky, President, The Rozovsky Group, Inc



Mark Manzi, COO & Practice Leader, Dubraski & Associates Insurance Services, LLC

In what ways are risk managers' roles and responsibilities likely to change within an ERM program?



Dave Bradford- Advisen Ltd.



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance



Fay Rozovsky, President, The Rozovsky Group, Inc



Mark Manzi, COO & Practice Leader, Dubraski & Associates Insurance Services, LLC

What do you recommend to risk managers to better prepare themselves to for potentially a dramatically different risk landscape in the future?



Dave Bradford- Advisen Ltd.



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance



Fay Rozovsky, President, The Rozovsky Group, Inc



Mark Manzi, COO & Practice Leader, Dubraski & Associates Insurance Services, LLC

Q&A



Dave Bradford- Advisen Ltd.



Patricia Hughes, Vice President, Healthcare Risk Management, OneBeacon Professional Insurance



Fay Rozovsky, President, The Rozovsky Group, Inc

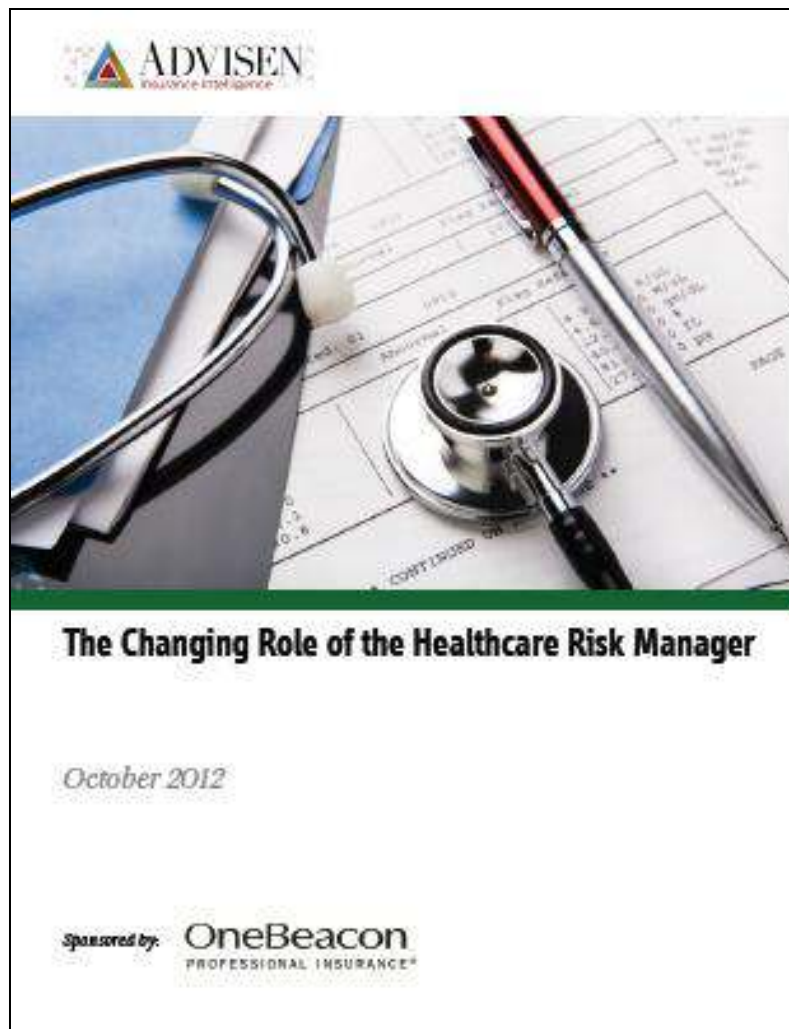


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Thursday, November 1, 2012 at 11am EDT



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- **Cyber Liability Insights Conference**

Date: Wednesday October 24, 8:00 AM EDT

Location: Bridgewater, NYC

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